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NASW-3176

THE WORK REQUEST SYSTEM

A NASA Q1 PACKAGE

November 15, 1979

(NASA-CR-162511) THE WORK REQUEST SYSTEM OF
A NASA Q1 PACKAGE (Information Planning
Associates, Inc.) 61 p HC A04/MF A01

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I. OVERVIEW

THE WORK REQUEST SYSTEM A NASA Q1 PACKAGE

The agency has available a computer package for tracking work requests and purchase orders (or contracts). The package runs on the Q1 equipment already installed at every center.

The system can be used to track any type of work which is controlled on the basis of work requests and purchase orders/contracts. It can handle about 1,200 work requests per year. At Goddard, where the system was developed, the Facilities Engineering Division uses it primarily to track work that goes to their unit price contractor. The value of the work requests ranges from a few dollars to upwards of \$100,000.

Milestones tracked include:

- . Date of the work request
- . Date the work request was received
- . Date sent to be designed
- . Date assigned to an engineer
- . Estimated date from design
- . Actual date received from design
- . Dates to and from Accounting (for verification of funds)
- . Dates to and from Procurement
- . Date of purchase order or contract
- . Construction start and end dates.

In addition to these schedule milestones, the system records various identification data, such as:

- . The requestor
- . The work request number and a description of the work
- . The purchase request number
- . The purchase order or contract number
- . The name of the contractor.

The system also records certain cost data:

- . The original estimate for the job
- . The purchase request amount
- . The contract or purchase order amount
- . The amount invoiced
- . The amount paid.

1. WHAT THE SYSTEM AS A WHOLE DOES

- It tracks the status of every work request and purchase order
- It provides summary and performance reports for management. For instance, the Q1 will show the average time spent in design or in Procurement, as well as trends. Are things getting better or are they getting worse?
- The work request system makes good management discipline easier. People at all levels support the system because it gives each of them something that he needs.

2. STATUS TRACKING

Tracking work requests and purchase orders gives several advantages:

- 1) Nothing Gets Lost -- not in design, not in procurement, not waiting for materials, not anywhere. You don't have to answer any more embarrassing questions about that 3-month old job for \$1,500 that was last seen the day it got logged into your department.
 - 2) You Can Answer Status Queries -- both for your customers and for yourself. As one division head at Goddard remarked after they put in this system, "You guys never used to tell us anything; now we know what's happening on our jobs."
- In addition, customers will call less often if they receive status reports, if their questions are answered the first time, and if their jobs appear to be under control.
- 3) Everyone Has a Checklist of His Jobs. At Goddard, the Q1 gives every engineer in the Facilities Engineering Division a list of his jobs showing what they are, when they're due, and so on. These lists have been tremendously valuable to the engineers, which is why the engineers support the system and help to keep it current.

The supervisors get similar lists. Every second week when the Q1 printouts come out, every engineer will sit down with his supervisor and go over the jobs for which he is responsible. This joint review can be as short or as long as necessary, but it provides a mechanism where:

- . Forgotten jobs get remembered
- . Problems are surfaced
- . Delays of all kinds are noticed
- . Both supervisor and engineer understand their priorities and the work to be done next.

3. SUMMARY AND PERFORMANCE INFORMATION

It is important that somebody be on top of each job, but a department head needs summary information. He can also use performance information if he can get it. The work request system provides both.

1) Summary Information

Figure 1 shows a typical summary report. It shows the number of jobs that have been designed but have not yet been put on a purchase order or contract. As a manager, you may be interested in knowing that more than a quarter of your jobs have been in Procurement for more than 30 days.

2) Performance Information

Figure 2 shows a trend chart that Goddard updates every month based on data points produced by the Q1. This chart shows the average length of time that jobs spend in design, month by month, last year and this year. Similar trend charts are available for:

- . Overall processing time -- from when the work request arrives to when the job is done.

- . Time required for a work request to reach the facilities department. (Date of receipt less date of the work request.) If this time starts to increase, then:
 - The facilities department will know that there is a problem
 - The department will have the evidence with which to convince other people that there's a problem (and that it isn't within the facilities department).

4. GOOD MANAGEMENT MADE EASY

As noted, the work request system offers three advantages:

- . Status tracking
- . Summary and performance information for management
- . Good management procedures.

Obviously it is people, not computers, that make good management. But having a work request system such as this one makes good management discipline easier.

- . First, there is a place for everything, so people tend to be more organized. For instance, everyone is in agreement on what constitutes "completion of a work request".
- . Second, things never get too far out of hand. Jobs do not get lost; deadlines do not sneak up on you; delays are spotted early. In other words, the computer helps you stay organized so that you are not forever having to get organized.
- . Most importantly, with the Q1 everybody gets rewarded for good management discipline. There's something in it for everybody. The project engineers get up-to-date lists of their jobs and when they're due. This makes the project engineers happy. Management gets performance information and early warning on problems. Overall, the department looks good because it can answer its customers' questions.

Experience has shown that every computer system must reward the people who feed it. If the benefits all go one way -- if the people who must supply the inputs get nothing from the system -- then the system will work only grudgingly. The work order system was designed with this lesson in mind. It works because everybody benefits.

5. THE WORK REQUEST SYSTEM IS FULLY DEVELOPED AND AVAILABLE

- This work request system was one of the first QL applications in NASA. It has been up and running at Goddard since July of 1978. It is fully developed.
- The people at Goddard are very pleased with it.
- It will run on any NASA QL, using floppy disks only. No new equipment is needed.
- Some program changes will have to be made to suit your needs -- all the reports for instance, say "Goddard Space Flight Center". Further, if the set of milestones which the system tracks does not correspond to the milestones at your center, then program adjustments will have to be made.

If the work request system interests you, you should get in touch with Jim Weir at NASA Headquarters, extension 5-3285.

FIGURE 1

Sample Summary Report

**WORK REQUEST SYSTEM - FACILITIES ENGINEERING DIVISION
SUMMARY OF PR'S ISSUED BUT NO DO OR PO AWARDED**

**PROGRAM WRSMR2
DATE 04/06/79**

AGE IN DAYS # PR'S

0-30	52
31-60	6
61-90	9
91-120	2
> 120	3
TOTAL	72
% > 30 DAYS	27

WORK REQUEST SYSTEM
AVERAGE PROCESSING TIME - 3 MONTH ACCUMULATIONS

DESIGN

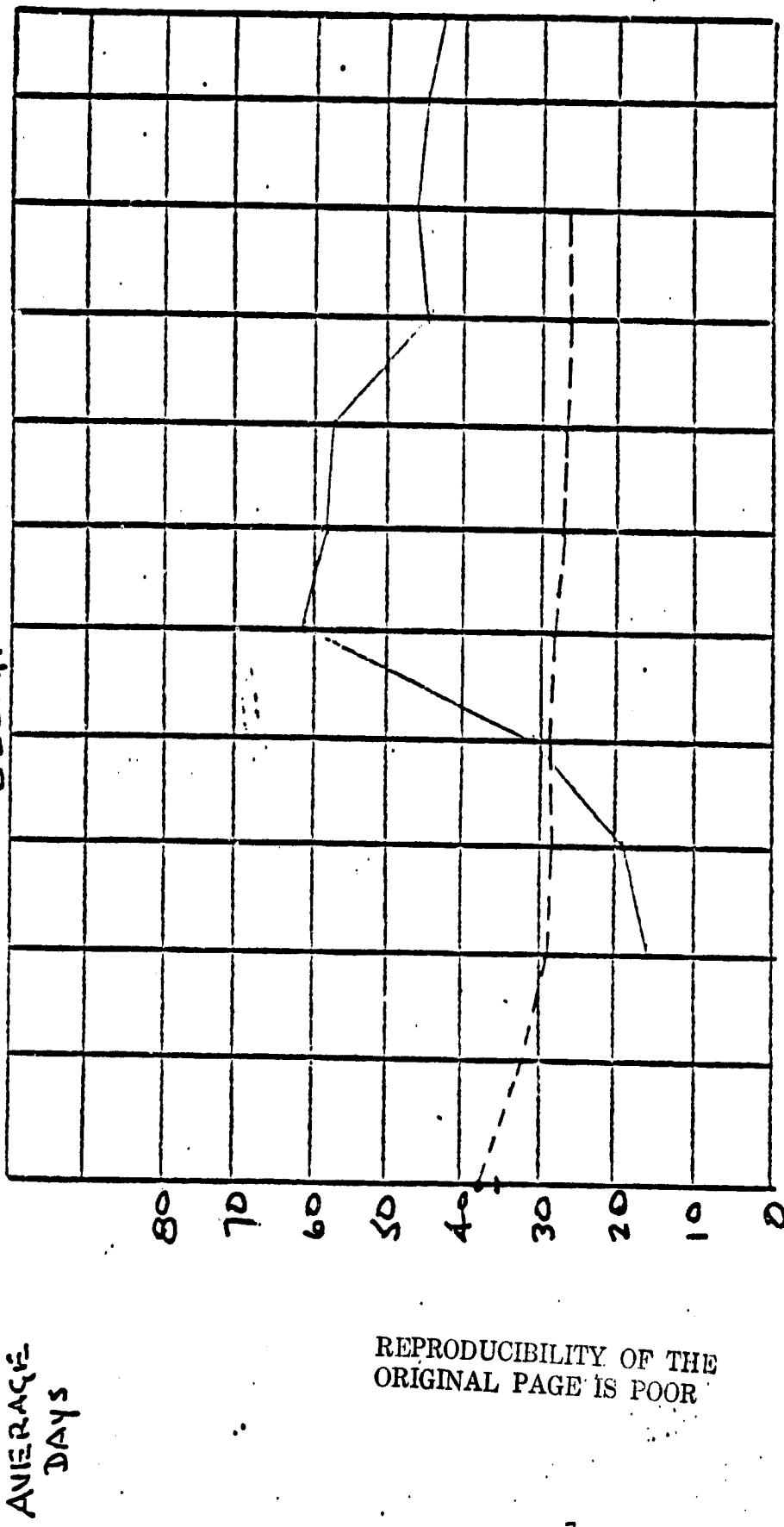


FIGURE 2
Sample Trend Chart

FY 78	—	16.0	19.4	30.4	61.1	59.1	57.7	44.3	46.9	44.5	44.5	42.5
FY 79	---	37.7	32.2	29.9	20.1	20.8	26.7	26.3	26.1	26.1	26.3	26.3

II. DETAILS OF THE WORK REQUEST SYSTEM

This section presents the details of the computer system and of the management practices which it supports.

1. WHAT THE SYSTEM TRACKS

1) The Kinds of Jobs

The work request system can track any kind of job as long as the work is controlled by a work request or some similar piece of paper that is one-for-one with the job. If you subdivide your jobs into work packages, the system will be a poor fit for you. It will treat each of the work packages as a separate job, and subtotals at the job level will not be available. In other words, the system assumes a flat arrangement of jobs, not a hierarchical one.

Goddard uses the system to track those jobs which are assigned to its unit price contractor, the J.H. Lawrence Co. The jobs range from a few dollars to many thousands. Goddard tracks CoF projects with the FPDS system, not with this work request system, unless a CoF project or portion thereof is accomplished through the unit price contractor.

The pieces of paper that are tracked include:

- . Work requests
- . Associated procurement requests
- . Associated delivery orders to the unit price contractor (or separate purchase orders)
- . Associated final invoices.

2) The Milestones that Are Tracked

Figure 3 shows the flow of work for which the system was designed. Figure 4 shows the same flow in more detail. This flow -- Goddard's management system -- dictated the milestones and the data to be collected.

The system can be easily adapted to track different or fewer events. If you need to increase the number of events tracked, then the reprogramming costs rise considerably. However, the system already tracks an extensive set of events.

WORK REQUEST SYSTEM AT GODDARD

SUMMARY FLOW DIAGRAM

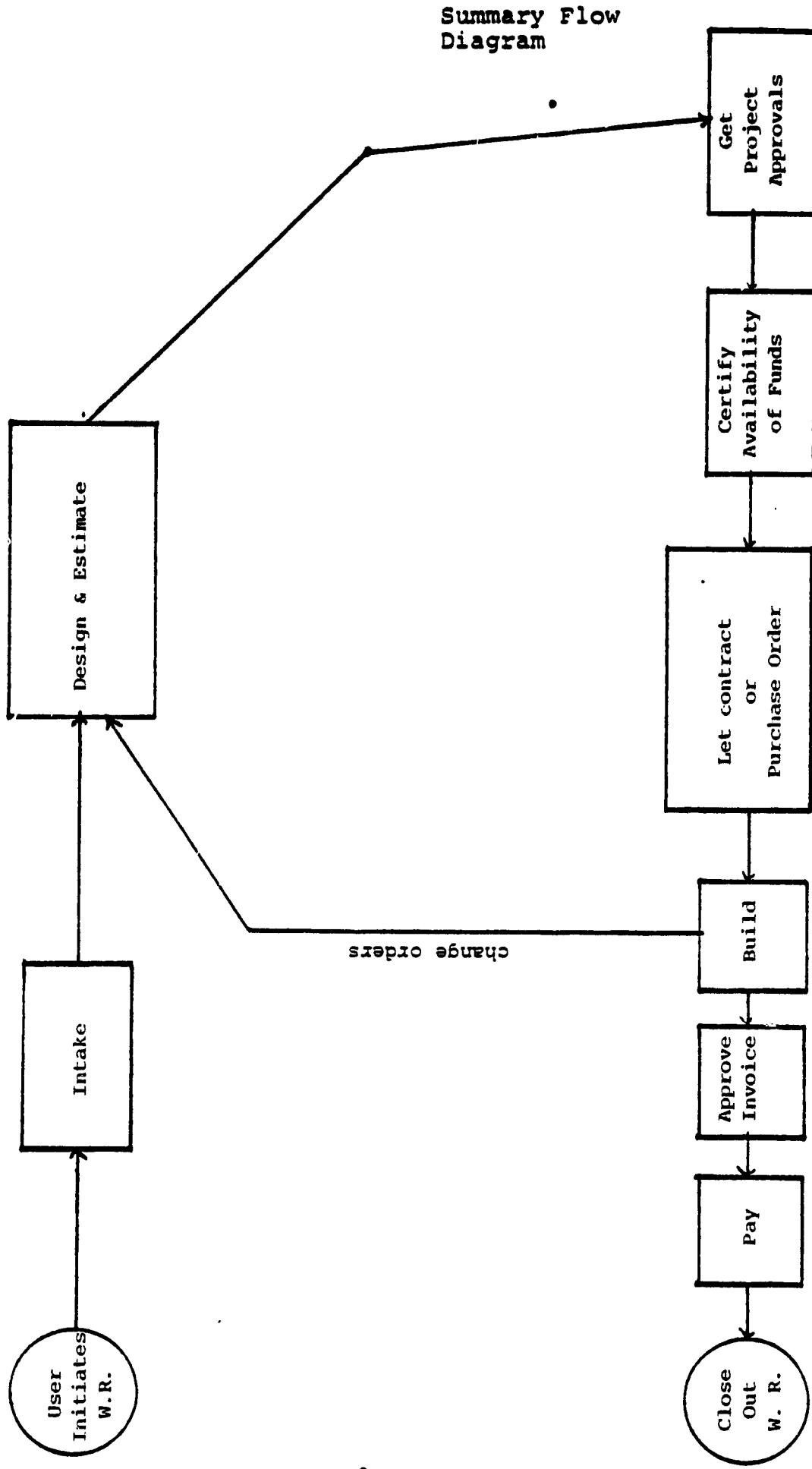
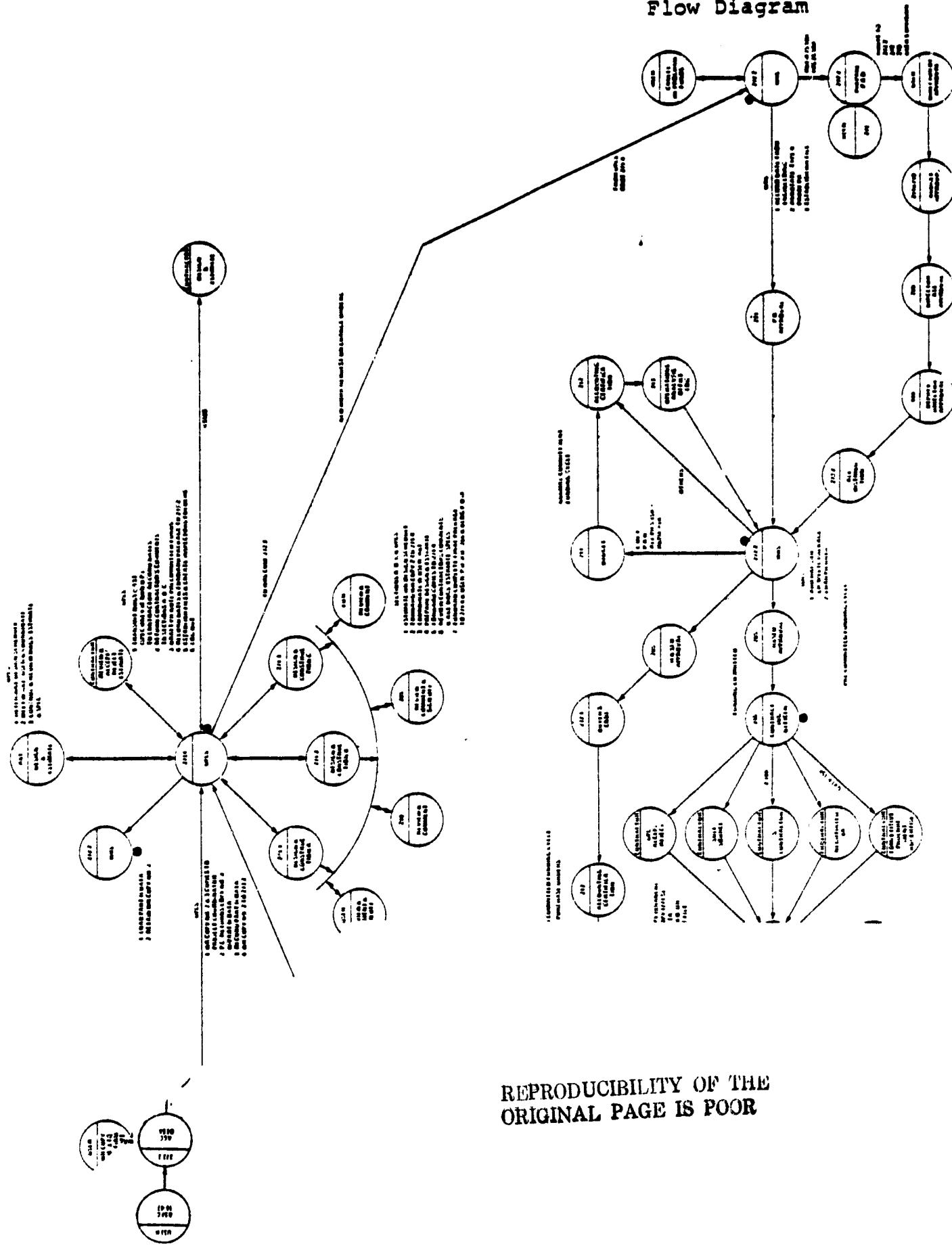


FIGURE 4

Work Request System at Goddard,
Flow Diagram



3) The Data Collected

Figure 5 shows the full set of data that the system collects on each work request. Most of these items are optional. For instance, if reports concerning the dates to and from accounting are not desired, then those dates need not be entered.

Note these design features regarding the data collected:

- Milestone Data Are Featured. Milestone data are the heart of the system -- the dates when the work request passed various points in its life.
- Selected Financial Data Are Collected. The system tracks five costs:
 - The original estimated cost
 - The purchase request amount
 - The contract (purchase order or delivery order) amount
 - The amount invoiced
 - The amount paidSpace is also provided for the cost account category (called the "job order number" at Goddard), the fund source and the fund year.
Goddard uses these financial entries as an unofficial but quick reference as to the cost of jobs. The system uses the information to categorize the jobs by cost in various reports.
- Manhour Data Are Not Collected. The system does not concern itself with manhours, either estimated or actual. While such data could be collected in place of some other data element, the system provides no facility to add up and display these hours in the ways which are usually desired.
Furthermore, manhour information (such as total shop backlog) usually requires that all work in the organization be in the system. Work requests usually represent only part of the workload. Thus, if a program to track manhours is desired, the work request system is probably not a good choice.

FACILITIES ENGINEERING DIVISION - WORK REQUEST DATA SHEET 06/04/79 PROGRAM: WRSPI

WORK REQUEST NUMBER:	4462	NOTE: This printout shows the full set of data which is collected on each work request.
DATE RECEIVED:	05/04/76	
ORIGINATOR CODE:	950	
ORIG. REQUEST NO.:	7602	
DATE OF REQUEST:	04/22/76	
DESCRIPTION:	INSTL POWER WATER DR	
BUILDING NUMBERS:	019	
ROOM NUMBERS:	002	
PROJECT COORDINATOR:	WAB	
ESTIMATED DESIGN START:	05/04/76	
ESTIMATED DESIGN COMPLETION:	03/04/77	
DATE FROM ENGINEERING:	03/04/77	
ESTIMATED COST:	\$8,775.13	
ACTUAL DESIGN COMPLETION:	03/04/77	
DATE TO PAD:		
DATE FROM PAD:		
CONTRACTOR NAME:	IHS	
APPROPRIATION TITLE:	71	
JOB ORDER NUMBER:	950-992-54-01-01	
FISCAL YEAR:		
P R AMOUNT:	\$8,334.27	
PROCUREMENT CONTROL NO.:	07-583	
PCN DATE:	05/13/77	
DAFE TO ACCOUNTING:	05/15/77	
DATE FROM ACCOUNTING:	05/20/77	
DATE TO PROCUREMENT:	09/25/78	
DELIVERY ORDER NO.:	2596	
DATE OF PO/DO:	09/28/78	
PURCHASE ORDER NUMBER:		
PO/DO AMOUNT:	\$4,934.33	
ACTUAL CONST START:	10/23/78	
DATE ACTUAL CONST COMPLETE:		
INVOICE AMOUNT:	\$0.00	
PAID INVOICE AMOUNT:	\$0.00	
COMMENTS:	60% COMPLETE 051679	
NUMBER OF AMENDMENTS:	02	
DATE RECORD CREATED:	05/17/79	
LAST F/M DATE:	CARRY	

FIGURE 5

Data Collected by the System

4) Retention of Data

Periodically, the operator runs a program which transfers inactive work requests from the active to the inactive file. They then no longer appear on the standard reports which the system prepares.

Goddard policy is to run this transfer program monthly after the monthly reports have been produced. The effect is that work requests will appear on the monthly reports until they are complete (or cancelled). Then they will appear on one monthly report as complete (or cancelled). Then they disappear from the reports.

Data on inactive work requests is kept as long as desired.

2. HOW THE SYSTEM WORKS AT GODDARD

In order to clarify the features of the work request system, this section shows how Goddard uses it.

1) Goddard Holds Bi-Weekly Management Reviews

Every other week, the Q1 prints reports for use within the Facilities Engineering Division. These show, by engineer, the status of all work requests. Each engineer then sits down with his supervisor and reviews his work.

2) External Reports Are Printed Monthly

Every month, the Q1 prints reports that are sent to the various customer directorates and their divisions. These list the work requests from those organizations and their status.

Certain performance reports are also run monthly. From these, an analyst updates the trend charts such as the one in Figure 2 on page 7.

3) Inputs Are Batched

Several people at Goddard enter data into the Q1 as part of the system; there is no full-time data-entry person. The usual pattern is as follows:

- A person will process the work request or associated document
- The person will record the action in pen and ink on a printout
- At a later time, the person will go to the Q1 and enter the pen and ink markups into the data base.

A computer person would say that the inputs at Goddard are not done in "real time", as-you-go, but instead are "batched".

Since inputting is batched, the data in the computer is likely to be running several days behind events. This means that the source of up-to-the-minute status information is the annotated printouts kept by the various people who process work requests.

Goddard finds that this batch method of using the system best meets its needs in that:

- The annotated printouts provide an audit trail which would not be available if people input directly from the various documents in passing.
- The computer system is such that it is easier to make several entries at once than to go to the Q1 each time a document is processed.
- An up-to-the-minute data base is not needed. Goddard takes care that the data base is brought up to date before the bi-weekly reports are run. Other than that, Goddard has no need for more timely information.

4) Status Queries Are Answered from Printouts

Goddard answers status queries by reference to the annotated printouts that various people maintain. The Q1 aids this process by providing up-to-date and sorted reports every two weeks. Goddard has found that the annotated printouts are a more convenient source of information than the Q1 terminal itself, even if the Q1 data base were as up to date as the printouts, which it is not.

5) At Goddard, the System Requires Half a Man-Year

Goddard assigns no one to operate the work request system full time. Instead, the clerical people who normally process work orders, purchase requests, and so on, all operate the Q1 part time. A rough estimate of the total manpower expended is half a man-year.

A few tasks are now done automatically which were formerly done manually. However, the benefits of the system are not in manpower savings but in better control of the work and better management information.

3. REPORTS PRODUCED BY THE SYSTEM

Figure 6 is the index of the Operator's Manual for the system. It shows all of the programs that are available, among them the report-writing programs, according to this key:

R = Report-writing program
I = Data inputting/updating program
H = Housekeeping program

FIGURE 6
Index of Programs

INDEX OF PROGRAMS

PROGRAM	PAGE #	PROGRAM FUNCTION	
WRSCK1	10	Performs the sequence checks on Work Request Numbers.	H
WRSCHP	12	Lists Work Requests with variances between Delivery Order or Purchase Order Amount and the Procurement Request Amount.	R
WRSDCR1,2	13	Extracts information from the active (WRSDATA) and the inactive (WFSHIST) master file and print a Cross Reference of Work Request and Delivery Order Numbers.	R
WRSDIREC	15	Prints a directory of all work request control numbers on either active (WRSDATA) or (WFSHIST) master files in ascending order.	H
WRSDUMP	16	Prints a complete listing of every field element on the desired input file in 4 segments.	R,H
WRSEdit & WRSEPRT	19	Edit Analysis Program -- examines every field of data within each record for errors, and prints only those records with errors.	H
WRSER1	21	Lists Work Requests by building and room number.	R
WRSFM10	23	Program for adding a Work Request to the Master File.	I
WRSFM20-50	25	Program for changing or adding to an existing Work Request Number.	I
WRSFOG1, WRSMR1	27	Lists work requests in design, followed by a summary by age in days.	R
WRSFOG3, WRSMR2	29	List procurement requests issued by not contractually awarded, followed by a summary by age in days.	R
WRSFOG4, WRSMR3	30	Lists work requests back from design but no procurement request issued, followed by summary by age in days.	R
WRSFOG5, WRSMR4	31	Lists work requests with delivery orders or purchase orders and construction not yet completed, followed by a summary by age in days.	R
WRSFOG6, WRSMR5	32	Prints work requests completed but no final payment made, followed by age in days.	R
WRSFOG7,8	33	Prints WRSFOG5 information in Delivery Order number sequence.	R
WRSLMCP	34	Printing of PCN of Engineering date from last month.	R

KEY:

R = Report program
 I = Input/update program
 H = Housekeeping program

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- 5 - UPDATED 03/30/79

INDEX OF PROGRAMS

<u>PROGRAM</u>	<u>PAGE #</u>	<u>PROGRAM FUNCTION</u>	
WRSLS3	35	Prints a load sheet for various data elements.	R
WRSMER2, WRSTRK30, WRSTRK35	37	Prints the average processing time for delivery orders.	R
WRSMERG	36	Merges the master and history files.	H
WRSMOD10	40	Program creates "Change Order" to the basic work request.	I
WRSMRG4	42	Program transfers records from the inactive file back to the active file.	H
WRSPOR1	45	Lists purchase orders in ascending order.	R
WRSPRL1,2	46	Lists procurement controls numbers in chronological order.	R
WRSPR1,2	48	Lists a range of procurement control numbers in chronological order.	R
WRSPRT	49	Print File Program -- this program prints in a format called a "Data Sheet". It can print one, all, or a range of work request control numbers from your choice of file names (WRSDATA, WRSHIST, WRSWORK, etc.).	R
WRSSR1,2	51	Extracts information from the active master file (WRSDATA) and sorts it to produce a user's status report.	R
WRSSR3,4	54	Prints a status report in organization code sequence.	R
WRSSR5,6	56	Prints a status report in project coordinator sequence.	R
WRSSR7,8	57	Prints a status report for each building.	R
WRSTFR	58	Transfers work requests from the active file (WRSDATA) to the inactive file (WRSHIST) which have been completed and paid or cancelled.	H
WRSTRKO	60	Prints the average processing time from date of request to date received.	R
WRSTRK1	61	Prints the average design processing time for all work requests.	R
WRSTRK2	62	Prints the average procurement processing time for change orders.	R

INDEX OF PROGRAMS

<u>PROGRAM</u>	<u>PAGE #</u>	<u>PROGRAM FUNCTION</u>	
WRSTRK3	63	Prints the average procurement processing time (date of procurement request to date of award) for delivery orders.	R
WRSTRK4	64	Prints the average procurement processing time (date of procurement request to date of award) for purchase orders.	R
WRSTRK5	65	Prints the average time from contract award to construction start for delivery orders.	R
WRSTRKSA	66	Prints the average time from contract award to construction start for purchase orders.	R
WRSTRK6	67	Prints the average time from award of delivery orders to construction complete.	R
WRSTRK6A	68	Prints the average time from award of purchase orders to construction complete.	R
WRSTRK7	69	Prints the average time from construction start to construction complete for delivery orders.	R
WRSTRK7A	70	Prints the average time from construction start to construction complete for purchase orders.	R
WRSTRK8	71	Prints the average total turnaround time for work requests performed as delivery orders.	R
WRSTRK8A	72	Prints the average total turnaround time for work requests performed as purchase orders.	R
WRSTRK10	73	Prints the total contractual value of work awarded in a given month and the value of work outstanding.	R
WRSWRLX	74	Prints safety related work requests.	R
WRSWPL1	75	Prints a work request control number log.	H
WRS85R1,2	77	Prints the Code 500/800 work requests in Building 3 and 14.	R
<u>AD HOC QUERY PROGRAM</u>			
WRSQRY	79	Enables the user to formulate questions about any given combinations of data and obtain the answer.	R

4. INSTALLING THE SYSTEM

1) No New Hardware Is Required

The work request system operates using the Q1's already in place throughout NASA. It uses floppy disks only.

If the number of work requests tracked exceeds about 1,200 per year, then the system may have to be shifted to the hard disk drive which the centers also already have. This would require programming but no new hardware.

2) The Milestones to Be Tracked Must Be Determined

New users must understand the routing of their work requests. They must then decide what milestones they wish to track. Use Figures 3, 4 and 5 as models, especially Figure 5, the list of data to be collected. The more the center's list resembles Figure 5 or a subset thereof, the easier will be the installation.

3) Some Programming Will Be Needed

The existing software will have to be modified as follows:

- The center's name will be substituted for Goddard's on all reports of interest to the center.
- The data entry and updating programs will be changed so that the screen shows only those data items that interest the center, using terminology familiar to the center.
- Various reports will be changed to reflect the milestones and terminology used at the center.

* * *

Attached are sample reports produced by the system plus an extract from the Operator's Manual.

ATTACHMENT A
SAMPLE REPORTS

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GODDARD SPACE FLIGHT CENTER
FACILITIES ENGINEERING DIVISION
BELIEVENT ORDER NUMBER CROSS REFERENCE LIST

AS OF JULY 2018

DATE PRINTED: 10/20/78

WORK REQUEST NUMBER TRACKING SYSTEM

PAGE NO 1

ACTIVE WORK REQUEST NUMBER DIRECTORY

3895

389501

4334

4602

460201

460202

4635

463501

4645

464501

464502

464503

464504

464505

464506

464507

464508

464509

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464512

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DATE PRINTED FACILITIES ENGINEERING DIVISION - WORK REQUEST SYSTEM
09/17/79 EDIT ANALYSIS REPORT

FIELD	DATA	ERROR FLAG
WORK REQUEST NUMBER:	6826	
DATE RECEIVED:	12/26/78	
ORIGINATOR CODE:	700	
ORIG. REQUEST NO.:	NAV	
DATE OF REQUEST:	10/22/78	
DESCRIPTION:	PERIODIC EDIT	
BUILDING NUMBERS:	01	
ROOM NUMBERS:	PO01	
PROJECT COORDINATOR:	ADL	
ESTIMATED DESIGN START:	02/20/79	
ESTIMATED DESIGN COMPLETION:	08/14/79	
DATE FROM ENGINEERING:	08/22/79	*****
ESTIMATED COST:	\$123,847.06	
ACTUAL DESIGN COMPLETION:	08/13/79	
DATE TO PAD:		
DATE FROM PAD:		
CONTRACTOR NAME:		
APPROPRIATION TITLE:	CDF	
JOB ORDER NUMBER:	270-846-52-97-01	
FISCAL YEAR:	79	
P R AMOUNT:	\$123,847.06	
PROCUREMENT CONTROL NO.:	08.816	
PCW DATE:	08/22/79	
DATE TO ACCOUNTING:	08/23/79	
DATE FROM ACCOUNTING:	08/23/79	
DATE TO PROCUREMENT:	08/23/79	
DELIVERY ORDER NO.:	3355	
DATE OF PO/DO:	08/31/79	
PURCHASE ORDER NUMBER:		
PO/DO AMOUNT:	\$123,847.06	*****
ACTUAL CONST START:		
DATE ACTUAL CONST COMPLETE:		
INVOICE AMOUNT:	\$0.00	
PAID INVOICE AMOUNT:	\$0.00	
COMMENTS:		
NUMBER OF AMENDMENTS:	00	
DATE RECORD CREATED:		
LAST F/K DATE:	09/11/79	
SAFETY		

AS OF 06/05/79

CCD, AND SPACE FLIGHT CENTER
FACILITIES ENGINEERING DIVISION
LVAIS REPORTPROJ: 1
PROJ: 1
PROJ: 1

BUILDING	ROOM NUMBERS	ORG	<---DESCRIPTION---->	DELIVERY ORDER NO.	WORK NO.	DATE	RECEIVED
49	620	271	EMERGNCY PLATE COVER		7107	05-10-79	
49	605	271	PULL CLOTHES	2146	7466	05-10-79	
49	606	602	INTEGRATED ACP	3194	7045	04-16-79	
49	606	605	LEVEL RAISED FLOOR	2653	6705	10-26-78	
49	606	605	PAINT DUCTS	7100	05-10-79		
49	629	271	PROV. DUPLEX RECEPTACLE	2739	6762	12-34-78	
49	164	225	REMOVE PARTITION	3026	6550	02-06-79	
49	164	220	INST. CABLES	4632	65-02-79		
49	281	VAR	ROOF HATCH	2641	7087	05-03-79	
49	281	250	BLDG. HOUS	7336	65-02-79		
49	210	271	INSTALL CONDUITES	3147	6942	04-16-79	
49	210	271	REVERSE CABLE BOX	5064	6905	04-30-79	
49	210	290	TEST. DATA JACK	6741	11-14-78		
49	210	290	SLP. JACKS	6742	11-14-78		
49	108Y	271	REPAIR LOBEY	3046	6746	11-16-78	
49	46CH	271	CHANGE NOTCH	2740	6715	10-27-78	
49	VAR	205	FAC. JACKS	2642	65-1	11-21-77	
49	VAR	205	PROV. STAIR PAGING		6119	12-18-78	
49	402	401	DATA. JACK		6750	11-14-78	
49	402	609	DATA. JACK		6750	11-14-78	
49	402	609	PAINT SIGHT		7135	05-22-79	
49	402	602	PAINT PCMC		6750	11-27-78	
49	402	601	CHE. OUTLET		6750	11-27-78	
49	402	107	PI. CAT. & WALLS		6105	11-22-78	
49	111	605	PI. CAT. & WALLS		6105	11-22-78	

REPRODUCIBILITY OF THE
ORIGINAL PAGE IS POOR

AS OR 10/20/78

Goldberg Space Flight Center
Facilities Engineering Division
THIRD QUARTER WORK REQUESTS IN BRIEFS

WORK REQ #	RECEIVED DATE	CAG	BLD NUM	<-- DESCRIPTION -->	DESIGN/ENGINEERING			ESTIMATED COST	DATE REC'D	EST USE DT	ALT USE DT	ESTIMATED USE DT
					REQ'D	FOUND	START DT					
6652	10-04-78	513	003	57F INST AIR DEFLECTOR				10-05-78				
6653	10-04-78	512	007	100 INST HT: FULL CAVES	150			10-05-78				
6654	10-07-78	720	005	00T ELEC SELV				10-05-78				
6655	10-05-78	232	007	GAS B PAINT CEILING				10-05-78				
6656	10-05-78	232	016	STUCK INST EMERG LIGHTS				10-05-78				
6657	10-05-78	711	022	196 ALTERNATICS TO IN				10-05-78				
6658	10-05-78	573	003	170 HT BLACKBD				10-05-78				
6659	10-05-78	512	014	10B PROV WIRE ENCLOS:MOD	10C			10-05-78				
6660	10-05-78	250	003	AUD REPL PHOT CORD				10-05-78				
6661	10-06-78	271	16W	S122E PROV STEEL LADDER				10-06-78				
6662	10-06-78	513	023	1331 HT BLACKBD				10-10-78				
6663	10-10-78	812	014	1189 MOUS TO MOUS				10-10-78				
6664	10-06-78	290	026	Foyer GROUT GRANITE SLABS				10-10-78				
6665	10-10-78	945	022	ROOF PROV WALKWAY				10-10-78				
6666	10-12-78	911	022	6 7 MOUS TO MOUS				10-12-78				
6667	10-12-78	290	021	HENS REPLACE TILE				10-12-78				
6668	10-12-78	532	023	C246 ELEC WORK				10-12-78				
6669	10-12-78	930	016	C 11 REHINCE DOME				10-12-78				
6670	10-12-78	752	005	E 20 PROV COMP AIR LINE				10-12-78				
6673	10-20-78	510	003	PROV KNOB TO SPLIT				10-20-78	AUL	10-06-78	10-06-78	
6675	10-20-78	413	016	LAST SPLASH CLOUT E.C.				10-20-78	AUL	10-10-78	10-10-78	

REPRODUCIBILITY OF THE
ORIGINAL PAGE IS POOR

PART
MANUFACTURER: Instinct

SUBTOTAL OF WORK REQUESTS IN DESIGN

FEBRUARY 1976

	0-30	31-60	61-90	91-120	OVERTIME	TOTAL	WORKED INCHES/Hr.
UNASSIGNED	19	0	0	0	0	19	0
LATZKO	9	0	0	0	0	9	0
ANK	0	1	0	0	0	1	0
CIA	1	1	1	0	0	3	1
MILLER	8	0	0	0	0	8	0
LEAVEN	2	9	0	2	2	16	5
STITZ	3	2	0	2	2	9	2
TOTAL	42	13	1	4	7	67	23

NUMBER OF PROJECTS BASED ON CURRENT PROJECTIONS
THAT WILL EXCEED 120 DAYS IN DESIGNNUMBER OF PROJECTS THAT ESTIMATED DESIGN
COMPLETION DATES HAVE NOT BEEN ESTABLISHEDREPRODUCED BY FAX
ORIGINAL PAGE IS POOR

REPRODUCIBILITY OF THE
ORIGINAL PAGE IS POOR

DATE PRINTED = 09/11/79

WORK REQUEST SYSTEM - FACILITIES ENGINEERING DIVISION

PAGE NO: 1

WORK REQUESTS BACK FROM DESIGN BUT NO PR ISSUED YET

PROGRAM: WRSFOCA

WK REQ NUMBER	SAFETY CODE	ORIG <-- DESCRIPTION ---->	BUILDING #S <--- ROOM #S -->	ESTIMATED COST	DATE FR ENGINEER	<---- COMMENTS ----->
6979	S	743 MODIFY ROOM	005	W053A	20,000.00	08-08-79 HOLD FOR FUNDS 080979
7169		271 INSULATE DUCTWORK	017	VAR	7,769.02	07-26-79 HOLD FOR FUNDS 072679
7190		271 REP COILS	017	ROOF	21,797.31	08-01-79 HOLD FOR FUNDS 080179
7191		271 REVISE AC SYSTEM	018	VAR	15,672.19	07-25-79 HOLD FOR FUNDS 072679

Request System - Machine Purchase Requests									
DATE PRINTED		RECEIVED DATE							
ITEM NUMBER	CODE	DESCRIPTION	BUILDING	SALES	CASH	PURCHASE	AMOUNT	ACTUAL COST	START DATE
4492	450	INST. FORK LIFT W/019	902		4,494.33	2546	99-26-78	10-23-78	603 COMPLATE 05-16-74
449201					4,494.33	2546	99-26-78	-	
449202					1,115.10	2546	10-22-78	-	
449203					130.16	2546	01-10-79	-	
4596	720	MAN	209	208	1,650.00	527214	00-26-78	02-02	

DATE PRINTED 05/08/79

WORK REQUEST SYSTEM - FACILITIES ENGINEERING DIVISION
LOAD SHEET #3

PAGE NO:
PROGRAM: WRSLS

WORK REQUEST NUMBER	PROCUREMENT NUMBER	DATE TO ACCOUNTING	DATE FROM ACCOUNTING	DATE PROCUREMENT	DATE CONTRACTOR	DELIVERY ORDER NUMBER	DATE OF DO OR PO	PURCHASE ORDER # (CONTRACT #)	DELIVERY OR PURCHASE ORDER AMOUNT	COMMENTS
A402 07583	05/15/77	05/20/77	09/25/78		2596	07/26/78		8,900.33	631 COMPLETE 051679	
440201 07584	05/15/77	05/20/77	09/25/78		2596	07/26/78		430.86		
440202 07583	02/28/78	09/28/78	09/28/78		2596	10/02/78		1,113.10		
440203 070380300	01/05/79	01/05/79	01/05/79	01/05/79	2596	01/18/79		130.10		
440204 071060300										
4450 57525	02/30/76	02/30/76	09/30/76	09/30/76	0057	02/30/76		20,000.00	RALPH PROCES INV 12/29	
445001 57525001	02/30/76	09/30/76	09/30/76	09/30/76	0057	02/30/76		680.00		
445002 07367	03/11/77	03/14/77	03/14/77	03/14/77	0057	03/21/77		132.70		
4598 57723	07/06/78	07/11/78	07/11/78	07/11/78	LANCON	09/29/78	525214	1,650.00	101 COMPLETE	
459801 07057	02/15/79	02/15/79	02/15/79	02/15/79		09/12/79	525215	330.00		
4687 57526	09/29/76	10/14/76	10/14/76	10/14/76	0085	11/17/76		6,555.86	RALPH PROCES INV 12/29	
468701 07193	02/01/77	02/10/77	02/10/77	02/10/77	0085	02/10/77		19,501.48		
468702 07193001	04/06/77	04/13/77	04/13/77	04/13/77	0085	04/13/77		210.93		
4719 07568	07/06/77	09/13/78	09/18/78	JILL		09/26/78	S60032	2,074.00		
471901 57218	11/28/77	09/13/78	09/18/78			09/26/78	S60032	3,520.00	MAR 051579	
4816 57560	04/13/78	05/05/78	05/05/78			05/12/78		13,575.04		
481601 57560001	06/20/78	06/23/78	06/23/78			07/08/78		90.00	CDA b	
481602 57560002	07/31/78	08/03/78	08/03/78			07/21/78		1,433.00		
481603 07564	12/28/78	01/09/79	01/09/79			07/21/78		269.99		
481604 07564001	03/20/79	03/26/79	03/26/79			07/21/78		470.33		
4943 07428	03/28/77	04/04/77	09/14/77			07/21/78		11,275.56	981 COMPLETE 050279	
494301 57514	02/24/78	03/16/78	03/16/78			07/21/78		6,071.56	981 COMPLETE 0000479	
494302 57644001	06/06/78	06/12/78	06/12/78			07/21/78		5,567.50		
494303 070300400	11/22/78	11/22/78	11/22/78			07/21/78		340.82		
4943C4 070300701	01/16/79	01/16/79	01/16/79			07/21/78		130.50		

**REPRODUCIBILITY OF THE
ORIGINAL PAGE IS POOR**

PURCHASE ORDER #	WORK REQUEST #	PURCHASE ORDER DATE	PURCHASE ORDER AMOUNT	CONTRACTORS NAME
522780	6500	01-24-79	5,000.00	COSP
522780	6704	01-23-79	750.00	CTRL SP
525207	6686	03-16-79	8,647.00	QUAL NO
525207	658601	03-16-79	609.00	
525207	668602	03-16-79	1,342.00	
525207	668603	03-16-79	2,500.00	
525210	6176	02-08-78	11,800.00	C AND M
525210	6700	01-19-79	3,116.00	GAM
525213	5652	08-08-78	16,500.00	CST COM
525213	565201	08-08-78	2,700.00	
525214	4598	03-29-78	1,650.00	LINCON
525214	459801	04-12-79	330.00	
525214	5728	04-12-79	10,734.00	LINCON
525214	6074	02-26-78	20,000.00	LINCON
525214	6693	02-16-79	2,695.00	LINCON
525214	669901	04-12-79	288.00	
525215	6070	02-26-78	1,933.65	COUNTY
525215	607001	02-06-79	4,959.01	
525215	607002	02-06-79	-798.75	
525215	607003	02-06-79	85.24	
525215	6309	05-02-79	11,001.00	COUNTY
525215	630901	-	00	
525215	6604	02-06-79	999.00	COUNTY
525215	6724	03-12-79	3,150.00	COUNTY
525219	6733	02-06-79	1,640.00	COUNTY
525215	6819	04-26-79	447.00	COUNTY
525215	681901	04-26-79	272.00	COUNTY
525215	6868	04-26-79	255.00	COUNTY
525215	686801	04-26-79	55.00	COUNTY
525218	6082	09-08-78	35,620.00	WILL
525218	608201	-	00	
525220	6073	02-14-78	49,500.00	WARD EL.
525220	6656	02-05-79	1,156.00	WARD
525220	68033	02-08-79	17,412.00	WARD EL.
525220	6874	03-05-79	16,229.50	WARD
525220	6875	05-02-79	29,140.00	WARD
525220	687501	-	00	
525220	6928	04-24-79	380.00	WARD
S30340	5730	02-28-77	1,490.00	JHL
S41906	5670	06-13-78	3,450.00	BEV
S41932	5013	07-26-78	8,800.00	GTY RF
S41932	501301	07-27-78	3,200.00	JHL
S53731	5634	05-25-78	1,123.00	QTY RF
S53731	563401	02-01-79	862.00	JHL
S54711	6329	07-10-78	945.00	JHL
S56229	5072	08-23-78	450.00	JHL
S56229	507201	08-23-78	487.00	JHL
S56229	507202	01-03-79	1,021.37	JHL
S56924	6569	10-02-78	1,020.00	JHL
S56924	656901	03-07-79	1,102.56	JHL
S59567	6674	01-03-79	79.02	

AS OF 06/11/79

GODDARD SPACE FLIGHT CENTER
FACILITIES ENGINEERING DIVISION
PROCUREMENT REQUEST CONTROL LOG

PAGE 1
PROGRAM: WSPALZ

WORK REQ	DESCRIPTION	PROCUREMENT #	PCN	CONTRACTOR	PT	APPROV	JOB ORDER	PN AMOUNT	FND AVAILABILITY SOURCE
NUMBER	CONTROL #	DATE	NAME	TITLE	NUMBER	NUMBER	NUMBER	NUMBER	
4687	OFFICE MODIFICATIONS	57526	09-29-76		77	IHS	680-992-54-25-01	6,555.86	
4450	OFF-SPACE-RENOWATION	57525	09-30-76		77	RPM	270-020-05-01-27	20,000.00	
4450-01		57525001	09-30-76		77	RPM	270-020-05-01-27	600.00	
4687-01	07193	02-01-77		77	IHS	680-992-54-25-01	19,581.78		
5072	INST-ENABLE-THRU3	07336	03-01-77	JHL	77	IHS	860-992-54-01-01	150.00	
4450-02	07367	03-11-77		77	RPM	273-020-01-01-01	132.70		
4943	EXTEND-ELEST.-WALLS	07446	03-28-77		77	IHS	740-992-54-25-01	11,215.56	
5013	INTEGR-BALLOON-PLDS	07193001	04-01-77	UTT WF	77	IHS	740-992-54-01-00	5,600.00	
4687-02		07446	04-06-77		77	IHS	900-992-54-01-01	1,300.00	
4402	INSTL-POWER-WATER DR	07583	05-13-77		77	IHS	950-992-54-01-01	8,334.27	
4402-01	07584	05-13-77		77	RHD	850-312-20-10-12	130.86		
4719	SOUNDPROOF-BOOTH	07668	07-06-77	JHL	76	RHD	800-992-54-01-01	1,000.00	
5210	A/C-MODIFICATIONS	07699	07-20-77		77	CDF	270-829-12-77-01	1,320.00	
5680	TRAFFIC SIGNS	07794	08-26-77		77	IHS	600-992-54-01-01	1,000.00	
5584	CONCRETE-CURB	07807	09-19-77		77	RPM	273-020-01-01-01	1,190.00	
5730	DAUBES, METERS, ETC	07810	09-23-77		77	CDF	270-829-12-77-01	1,005.52	
5210-01	57064	10-07-77		77	CDF	270-829-12-77-01	1,005.52		
5762	MODS	57078	10-13-77		77	RAD	850-312-20-10-54	3,200.00	
5670	REMOVE-PLH-MG & PT	57129	10-25-77	REV	78	IHS	750-992-54-01-00	5,000.00	
5762-01	570780001	11-01-77		77	CDF	270-830-02-77-01	5,007.01		
4719-01	57210	11-28-77		77	RAD	850-312-20-10-54	3,200.00		
5766	OUTLET9	57225	11-29-77		78	IHS	680-992-54-01-01	2,881.19	
5762-02	570780002	01-10-78		77	CDF	270-830-02-77-01	593.78		
6858-01		01-17-78		79	IHS	273-020-05-01-00	555.97		

DATE: 09/11/79

GODDARD SPACE FLIGHT CENTER

PAGE: 1

FACILITIES ENGINEERING DIVISION

PROGRAM: MSSNA

WORK REQUEST STATUS

WORK REQ NO.	ORG COD RECEIVED	DATE ORIGINATOR REC'D	DESCRIPTION /	BLD ACTUAL#	EST'D DESIGN	OBLIGATED#	PROCHT REQUEST	DATE OF PROCHT NO.	DATE CONTR. NO.	DATE OF CONTR.	DATE CONST. START	DATE COMPL.	COMMENTS
6789 270	12/06/78	REPL. BOX-FOR CABLES	024	12/07/78*	2584.00*	07549	12/08/78	62008	02/06/79	AREA NA			
6789 270					400.00*	075490001	08/12/79	62008	07/03/79				
6789 270					924.00*	075490002	05/21/79	62008	07/02/79				
6877 270	01/19/79	SAFETY ITEMS	017	03/21/79*	4511.92*	070700200	06/18/79	3266	06/28/79	07/02/79	95% COMPLETE	09/10/79	
6878 270	-01/19/79	SAFETY ITEMS	017	-02/06/79*	611.51*	-070560900	-04/16/79	-3229-	-05/30/79-				
6909 270	01/30/79	PARTITION ROOMS	022	06/28/79*	10836.13*	071180100	08/09/79	3336	08/17/79	08/27/79	20%	COMPLETE	09/10/79
6909 270					678.32	071180201	09/12/79						
7101 270	05/10/79	SMAK/MATTE MAILS	400	05/10/79*	1674.36*	0768*	05/16/79	3242	06/08/79	07/16/79	80%	COMPLETE	09/10/79
7101 270					390.91	07773	07/27/79	3242					
7136 270	05/22/79	PROV CABLE TRAY	014	05/22/79*	14972.84*	562870001	05/25/79	3226	05/29/79	06/26/79	70%	COMPLETE	09/10/79
7312 270	08/20/79	REPLACE LOCK	017	08/20/79*	160.48	070901300	08/29/79						
7324 270	08/22/79	FIRE ALARM EQUIP			FSB	09/12/79							
7360 270	09/11/79	HANDICAP MODS			008	09/30/79		7202.00	071310100	09/12/79			
5218 271	02/11/77	A/C MODIFICATIONS	021	04/28/77*	4800.00*	07699	07/20/77	2122	12/08/77	01/04/78	MAT 04/1979		
5218 271					3188.52*	5706*	10/07/77	2122	12/08/77		90%	COMPLETE	03/22/79
5218 271					616.65*	570660002	03/01/78	2122	03/16/78				
5218 271					325.25*	07577	01/08/79	2122	02/05/79				

DATE: 06/06/79

GODDARD SPACE FLIGHT CENTER

PROJECT CO-ORDINATOR

FACILITIES ENGINEERING DIVISION

PAGE:

PROGRAM: MSSNS.6

WORK REQUEST STATUS

WORK REQ. NO.	ORG. NO.	DATE RECEIVED	DATE	DESCRIPTION	BLD.	EST'D ACTUAL*	OBLIGATED*	REQUEST	PROCT'D NO.	DATE OF COMPL.	DATE NO.	COMSTA	COMSTA	CONTIN.	STANT.	COMPLE	
					DESIGN	ACTUAL**	NO. CUST	REQUEST	NO.	DATE							
					COMP'L	DATE											
7114	730	05/16/79	CUT HOLE IN DOOR	011													
7115	511	05/16/79	INST RECEPTACLES	014													
7126	752	05/22/79	FL & TANK SUPPORTS	005													
7127	450	05/22/79	INST SCREEN, ETC	006													
7129	680	05/22/79	ELEV AIRHAND UNIT	200													
7130	680	05/22/79	PAINT BUILDING	200													
7140	531	05/25/79	ASSEMBLE SHELVES	005													
7142	755	05/25/79	REPLACE DOOR	007													
7144	755	05/25/79	RELOCATE SIGNS	010													
7145	570	05/29/79	CHANGE DOOR NUMBERS	003													
7146	600	05/29/79	ELECTRICAL OUTLETS	097													

REPRODUCIBILITY OF THE
ORIGINAL PAGE IS POOR

BUILDING NUMBER 303

ACADEMIES ENGLISH LANGUAGE

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10/11/78

F.E.D. WORK REQUEST SYSTEM
AVERAGE PROCESSING TIME — DATE OF REQUEST TO DATE RECEIVED BY F.E.D.
SEPTEMBER

PROGRAM: WASTMKO

Avg. # of Days
Number Completed

8.075
8

WORK REQ NO.	REQUEST DATE	DATE RECD	PRJ CDR	DATE FROM ENGR.	COST	P.H. NO.	DATE OF PRK	DATE FROM PLC	PU/DU NO.	DATE OF PU/DU	ACTUAL CONST STANT	ACTUAL CONST COMP.	PAID INVOICE AMT	COMTH NAME
5704	09/01/77	09/06/77	WAB	09/06/77	\$ 300.00	07798	09/06/77	09/21/77	2022	09/21/77	09/21/77	09/21/77	\$0.00	
5709	08/23/77	09/06/77	ADL	03/10/78	\$2,740.10	57659	06/01/78	07/03/78	2449	07/03/78	06/31/78	06/31/78	\$0.00	
5710	08/29/77	09/08/77	MBS	09/14/77	\$16,550.69	07806	09/19/77	09/28/77	2026	09/28/77	08/21/78	08/21/78	\$0.00	
5728	09/12/77	09/19/77	CLM	11/16/77	\$3,864.00	57539	08/11/78	06/19/78	541907	06/19/78	06/03/78	09/01/78	\$0.00	JUL.
5730	09/16/77	09/21/77	WAB	09/22/77	\$1,490.00	07810	09/23/77	09/28/77	530340	09/28/77	10/03/77	10/03/77	\$0.00	JUL.
5731	09/19/77	09/21/77	WAB	03/24/78	\$11,040.58	57471	03/24/78	04/14/78	2305	04/13/78	04/20/78	09/01/78	\$0.00	
5756	09/13/77	09/30/77	WAB	02/13/78	\$3,810.70	07544	03/29/78	04/24/78	2312	04/24/78	06/07/78	06/07/78	\$0.00	
5758	09/19/77	09/30/77	WAB	03/07/78	\$3,070.00	57301	04/10/78	05/11/78	541585	05/10/78	05/19/78	06/23/78	\$0.00	JUL.

F.E.D. WORK REQUEST SYSTEM -- DESIGN -- ALL PROJECTS

10/11/78	AVERAGE PROCESSING TIME -- OCTUBER	\$10000 & OVER
	\$0-499.99	\$500-2499.99
		\$2500-9999.99
Avg. # of Days NUMBER COMPLETED	24	125.33
	0	3
		280
		1
		117.33
		6

PROGRAM: WRSRTR1

ALL WORK REQUESTS

WORK REQ. NO.	REQUEST DATE	DATE REC'D	PRJ ID#	DATE FROM ENGR.	COST	P.H. NO.	DATE OF PR	DATE FROM PRNC	PO/DO NO.	DATE OF PO/DO	ACTUAL CONST START	ACTUAL CONST COMPL.	PAID INVOICE AMT	CONTN NAME
5083	12/17/76	01/08/77	JLM	10/11/77	\$23,585.22	57395	01/26/78	03/03/78	2237	03/03/78	03/17/78	03/17/78	\$0.00	QUAL IF
5514	05/13/77	05/23/77	ADL	10/27/77	\$1,200.00	57378	02/22/78	06/13/78	541905	06/13/78	07/19/78	07/19/78	\$0.00	QUAL IF
5514	05/13/77	05/23/77	ADL	10/27/77	\$1,200.00	57378	02/22/78	06/13/78	541905	06/13/78	07/19/78	07/19/78	\$0.00	QUAL IF
5670	07/19/77	08/19/77	CLM	10/20/77	\$3,450.00	57129	10/25/77	06/13/78	541906	06/13/78	06/27/78	06/27/78	\$0.00	REV
5703	08/26/77	08/31/77	JLM	10/06/77	\$978.11	57119	10/20/77	12/13/77	2135	12/13/77	12/19/77	12/19/77	\$0.00	
5795	09/23/77	10/13/77	CLM	10/25/77	\$1,897.00	57151	11/02/77	02/17/78	550971	02/17/78	03/15/78	03/15/78	\$0.00	JHL

10/11/78

F.E.D. WORK REQUEST SYSTEM
AVERAGE PROCESSING TIME -- PROCUREMENT PROCESS--DELIVERY ORDERS

PURCHASE: WASTK3

AVG. # OF DAYS NUMBER COMPLETED	\$0-\$99.99	\$100-2499.99	\$2500-9999.99	\$10000 & OVER	ALL WORK REQUESTS
0	0	0	0	0	0

AVG. # OF DAYS
NUMBER COMPLETED

WORK REQ. NO.	REQUEST DATE	DATE REC'D	PHJ ORR	DATE FROM ENGR.	CUST	P.M. NO.	DATE UP PR	DATE PAID PR/DO	DATE OF PR/DO	ACTUAL CUST STANT	ACTUAL CUST CUNPL	PAID INVOICE AMT	CONTIN NAME
4674	01/15/78	08/06/78	WAB	01/09/78	\$16,011.51	57285	01/10/78	01/19/78	2169	01/19/78	01/19/78	\$0.00	

P-E-D. HOME REPAIRIST SYSTEM
AVERAGE PROCESSING TIME — CONSTRUCTION STANT--DEI VENY ORDERS

PROGRAM: WORKSRS

10/11/78	\$0-99.99	\$500-2499.99	\$2500-9999.99	\$10000 & OVER	ALL WORK REQUESTS
	0	2	12	16	14
Avg. # OF DAYS					14
NUMBER COMPLETED					5

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
REQ. NO.	REQUEST DATE	REQ'D DATE	PAJ CDR	DATE FROM ENGR.	COST	P.H. NO.	DATE OF PA	DATE FROM PHOC	PUB/DO NO.	DATE OF PWD/DO	ACTUAL COAST START	ACTUAL CONST COMPL	PAID INVOICE AMT	OUTSTANDING	NAME																																																																																				
5075	08/13/76	08/13/76	MAB	07/16/77	\$4,149.19	57293	01/10/78	03/03/78	2204	01/03/78	03/30/78	06/15/78	\$0.00																																																																																						
507501					\$101.74	572930001	04/14/78	04/25/78	2204	04/25/78	04/25/78	04/25/78	\$0.00																																																																																						
5083	12/17/76	01/04/77	JLM	10/11/77	\$23,505.22	57305	01/26/78	03/03/78	2237	03/03/78	03/17/78	03/17/78	\$0.00																																																																																						
508301					\$2,598.39	573050001	06/15/78	06/22/78	2237	06/21/78	06/21/78	06/21/78	\$0.00																																																																																						
508302					\$74.84	573050002	07/11/78	09/01/78	2237	09/01/78	09/01/78	09/01/78	\$0.00																																																																																						
508303					\$673.18	573050003	10/17/78	09/01/78	2237	09/01/78	09/01/78	09/01/78	\$0.00																																																																																						
508304					\$314.80	07591	10/04/78						\$0.00																																																																																						
5980	11/23/77	12/22/77	ADL	02/06/78	\$1,031.41	57129	02/11/78	02/11/78	2203	02/11/78	03/06/78	03/07/78	\$0.00																																																																																						
598001					\$339.00	573290001	09/25/78	10/20/78	2203	10/20/78	10/20/78	10/20/78	\$0.00																																																																																						
6133	02/15/78	02/22/78	CLM	03/06/78	\$408.69	57413	03/08/78	03/16/78	2240	03/16/78	03/23/78	07/28/78	\$0.00																																																																																						
613301					\$124.64	574130001	04/05/78	05/05/78	2240	04/20/78	04/20/78	04/20/78	\$0.00																																																																																						
613302					\$97.00	574130002	04/12/78	05/05/78	2240	05/05/78	05/05/78	05/05/78	\$0.00																																																																																						
6138	02/23/78	02/23/78	CLM	02/23/78	\$1,285.00	57382	02/23/78	02/24/78	2194	02/24/78	03/01/78	07/20/78	\$0.00																																																																																						
613801					\$1,325.64	573820001	03/13/78	04/03/78	2194	04/03/78	04/03/78	04/03/78	\$0.00																																																																																						
613802					\$263.75	573820002	03/23/78	05/27/78	2194	05/27/78	05/27/78	05/27/78	\$0.00																																																																																						
613803					\$468.75	573820003	06/19/78	06/21/78	2194	06/21/78	06/21/78	06/21/78	\$0.00																																																																																						

PROGRAM: WMS:TR6

AVERAGE PROCESSING TIME — TOTAL TIME FOR CONSTRUCTION-DELIVERY ORDERS

10/11/78	\$0-499.99	\$500-2499.99	\$2500-9999.99	\$10000 & OVER	ALL WORK REQUESTS
----------	------------	---------------	----------------	----------------	-------------------

AVG. # OF DAYS
NUMBER COMPLETED

27 1 0 0 0 27

WORK REQ. NO.	REQUEST DATE	DATE REC'D	PRJ CDR	DATE FROM ENGR.	COST	P.R. NO.	DATE OF PR	DATE FROM PROC	PO/DO NO.	DATE OF PO/DO	ACTUAL CONST START	ACTUAL CONST COMPL.	PAID INVOICE AMT	CONSTRA INT
6177 617701	03/02/78	03/10/78	WBS	04/12/78	\$118.82 \$198.83	57525 57525001	04/12/78 05/19/78	04/24/78 06/27/78	2314	04/19/78 06/27/78	05/04/78 2314	05/16/78 06/27/78	\$0.00 \$0.00	

REPRODUCIBILITY OF THE
ORIGINAL PAGE IS POOR

PROGRAM: WESTKIT

F.E.D. WORK REQUEST SYSTEM

AVERAGE PROCESSING TIME — ACTUAL TIME UNDER CONSTRUCTION—DELIVERY ORDERS

JULY

\$0-499.99 \$500-2499.99 \$2500-9999.99 \$10000 & OVER ALL WORK REQUESTS

10/11/78

AVG. # OF DAYS
NUMBER COMPLETED

42 5 80 2 46.375

0 0 0 0 0

WORK REQ. NO.	REQUEST DATE	DATE RECD	PRJ CDN	DATE FROM ENGR.	CUST	P.R. NO.	DATE OF PR	DATE FROM PROC	PO/DO NO.	DATE OF PO/DO	ACTUAL CONST STANT	ACTUAL CONST OVERT	PAID INVOICE AMT	CONTIN NAME
5891	10/21/77	11/09/77	WAB	05/11/78	\$392.33	57610	05/12/78	05/12/78	2397	06/01/78	06/28/78	06/28/78	\$0.00	
589101	12/09/77	12/14/77	JLW	04/25/78	\$157.36	576100001	07/16/78	08/03/78	2397	08/03/78	08/03/78	08/03/78	\$0.00	
5996	02/15/78	02/22/78	CLH	03/06/78	\$1,109.12	57577	05/01/78	06/13/78	2412	06/13/78	06/21/78	07/19/78	\$0.00	
6133	02/15/78	02/22/78	CLH	03/06/78	\$1,408.69	57413	03/08/78	03/16/78	2246	03/16/78	03/23/78	01/28/78	\$0.00	
613301	04/03/78	04/20/78	AUL	05/11/78	\$124.64	574130001	04/05/78	05/05/78	2248	04/20/78	05/05/78	04/20/78	\$0.00	
613302	02/23/78	02/23/78	CLH	02/23/78	\$97.00	574130002	04/12/78	05/05/78	2248	05/05/78	05/05/78	05/05/78	\$0.00	
6138	01/03/78	01/03/78	CLH	02/23/78	\$1,285.00	57382	02/23/78	02/23/78	2194	02/24/78	03/01/78	01/20/78	\$0.00	
613801					\$1,325.64	573820001	03/13/78	04/03/78	2194	04/03/78	04/03/78	04/03/78	\$0.00	
613802					\$263.75	573820022	03/23/78	05/21/78	2194	05/21/78	06/27/78	06/27/78	\$0.00	
613803					\$468.75	573820003	06/19/78	06/27/78	2194	06/21/78	06/21/78	06/21/78	\$0.00	
6262	04/03/78	04/20/78	AUL	05/11/78	\$82.55	57612	06/12/78	06/01/78	2404	06/05/78	06/19/78	07/19/78	\$0.00	
626201					\$165.72	576120001	06/30/78	07/21/78	2404	09/21/78	09/21/78	09/21/78	\$0.00	
6393	05/11/78	05/25/78	CLH	05/31/78	\$1,154.21	57654	05/31/78	06/19/78	2428	06/19/78	07/14/78	07/31/78	\$0.00	
639301					\$639.23	576540001	08/03/78	08/03/78	2428				\$0.00	
6413	05/01/78	06/02/78	CLH	06/08/78	\$3,754.53	57676	06/12/78	06/13/78	2414	06/13/78	06/21/78	07/10/78	\$0.00	
641301	05/30/78	06/05/78	CLH	06/16/78	\$580.41	576760001	07/26/78	09/26/78	2414	09/26/78	09/26/78	09/26/78	\$0.00	
6414	05/11/78	06/05/78	CLH	06/16/78	\$368.82	57687	06/16/78	07/03/78	2457	07/03/78	07/12/78	07/21/78	\$0.00	
641401					\$211.48	576870001	09/01/78	09/21/78	2457	09/21/78			\$0.00	

DATE: 09/14/79.

BUILDING NUMBER: 002

GODDARD SPACE FLIGHT CENTER
FIM'S SAFETY WORK REQUESTS REPORT

PAGE: 1

PROGRAM: WASFSR2

BY BUILDING

WORK REQ.	ORG NO.	DATE RECEIVED	DESCRIPTION	BLD	EST'D ACTUAL DESIGN COMPL DATE	EST'D OBLIGATED ACTUAL REQUEST NO.	PROCHT PROCHT NO.	DATE CONTR. OF NO.	DATE CONSTA.	COMMENTS	
7155	691	06/04/79	REPLACE SINK	002	06/18/79*	260.01*	07758	07/19/79	3334	08/16/79	09/06/79*
7307	660	08/15/79	INSTALL STAIRCASE	002	09/11/79						
7353	660	09/07/79	CONNECT VENT DAMPER	002	09/28/79						

WORK REQ.	ORG NO.	DATE RECEIVED	DESCRIPTION	BLD	EST'D ACTUAL DESIGN COMPL DATE	EST'D OBLIGATED ACTUAL REQUEST NO.	PROCHT PROCHT NO.	DATE CONTR. OF NO.	DATE CONSTA.	COMMENTS	
7155	691	06/04/79	REPLACE SINK	002	06/18/79*	260.01*	07758	07/19/79	3334	08/16/79	09/06/79*
7307	660	08/15/79	INSTALL STAIRCASE	002	09/11/79						
7353	660	09/07/79	CONNECT VENT DAMPER	002	09/28/79						

AS OF 06/05/79

GUARD SPACE FLIGHT CLINIC
FACILITIES LOGISTICS DIVISION
SAFETY ITEMS BY BUILDING

WORK REF #	DATE	ORG	BUD	RUMN	<-- DESCRIPTION -->	<-- ENGINEERING -->	<-- ACCOUNTING -->	<-- CONSTRUCTION -->	PR AMOUNT				
						LIC CODE	PROC. DATE	DO # PO #	BO OR PO DATE	ACTUAL COMPLET ST DATE	(COMPLNS)		
						FR ENG	CHNL #						
5931	11-26-77	205	001	VAR	... FAB SIGNS	CLL	09-22-78	0705005000	10-26-78	2672	11-13-78	04-12-79	1,295.00
6619	12-16-78	205	001	VAR	PROV STAIR MAILING	JLN	01-22-79	0705016000	01-25-79	329215	04-26-79	502 COMPLET 05179	175.00

PAGE 1
PURCHASE: WIREWLLA, INC./MIL 2

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DATE PRINTED 10/20/79

WORK REQUEST SYSTEM - FACILITIES ENGINEERING DIVISION
DELIVERY ORDERS AND PURCHASE ORDERS BUT NO FINAL PAYMENT HAS BEEN MADE
WK REQ. ORIG. --- DESCRIPTION --- BUILDING #S --- ROOM #S --- DELIVERY OR ACT CONST INVOICE AMOUNT
NUMBER CODES .1. .2. .3. ..1.. ..2.. ..3.. PURCH ORD # PURCH ORD DT COMPL DATE

WK REQ.	ORIG.	DESCRIPTION	BUILDING #S	ROOM #S	DELIVERY OR	ACT CONST	INVOICE	AMOUNT
4334	510	PULL CABLES	VAR	VAR	S11916	07-07-78	09-20-78	
4435	500	JNST PROJ SCREEN	023	S325	S34340	11-10-76	09-06-77	1,066.82
4450	230	OFF SPACE RENOVATION	016	300	0057	09-30-76	09-08-77	25,525.40
4629	740	AIR BEARING MOUNTING	005	W065 W076A, W072	2470	07-11-78	09-07-78	5,367.43
4647	683	MOUNT ANTENNA	021	108	S53736	06-06-78	09-07-78	1,155.00
4687	600	OFFICE MODIFICATIONS	021	117	0085	11-17-76	09-16-77	31,187.53
4692	750	INST EXHAUST HOOD	005	025A	2318	05-11-78	08-16-78	
4694	942	REMOVE ANTENNA	022	ROOF	S52071	05-05-78	05-31-78	1,084.00
4900	750	BUILDING ENCLOSURE	007	MAIN LOBBY	S11554	04-14-78	07-18-78	
4931	850	ADD A/C & POWER	014	C003	2493	07-19-78	10-12-78	1,341.72 CO 081078
4953	290	CHANGE LIGHT	VAR	PENT	2002	09-02-77	08-21-78	1,478.77
5075	850	MISC WORK	025	VAR	2204	03-03-78	06-15-78	
5175	271	INSTALL DUCTWORK A/C	023	4FL	0361	08-31-77	02-16-78	215,665.93 SEE 4094
5200	271	TRAFFIC CONTROL	OUT	OUT	S30337	09-23-77	07-26-78	OPEN END CONTRACT
5246	850	PAVE STORAGE AREA	025	VAR	5-22777	02-02-78	01-12-78	7,757.75
5296	301	PAINT FILE CAB.	006	WOOD	S30312	05-15-77	06-25-77	2k-57
5501	850	DISI BOX & REWIRE EQ	014	C001	2405	06-05-78	10-03-78	1,270.28 AREA NOT AVAIL
5514	713	ENCLOSURE	300	OUT	S41905	05-13-78	09-28-78	1,270.28 AREA NOT AVAIL
5504	290	CONCRETE CURB	OUT	OUT	S41905	06-13-78	09-20-78	
5619	850	INSTALL A/C	003	060	2027	09-20-77	04-10-78	
			2298	070	2298	04-11-78	09-12-78	9,355.16 CO0081678

AS OF 06/05/79

**COMBINED SPACE FLIGHT CENTER
FACILITIES MAINTENANCE DIVISION
WORK CONTROL LOG**

WORK REQ #	DATE RECEIVED	WORK CODE	OLD ROOM	<-- DESCRIPTION -->	<-- INCHILLING -->	<-- ACCOUNTING/BALANCE -->	<-- CONSTRUCTION -->	PRogram: INVOICE	
				COORD	INC. DATE	DATE TO DO & PROCL. CHIT.	ACTUAL WORK	ADJUST (LINES)	
				FR ERG	FR ERG	PO #	ST BALT	WALT	
4402 - 05-04-76	950	019	002	INSTL PUMPKIN WATER DR	WAB	03-04-77	07583	05-25-76 2596	05-26-78 10-23-78 60% COMPLT 051679 6,334.27
4402-01							07584	09-25-78 2596	09-26-78 438.66
4402-02							07583	09-26-78 2596	10-02-78 1,113.10
4402-03							070380300	01-05-79 2596	01-16-79 138.18
4402-04							071060300		475.00
4450 - 05-07-76	230	16W	300	OFF SPACE RENOVATION	WAB	09-29-76	57525	09-30-76 0057	09-30-76 03-14-77 09-08-77 RALPH PRODUCTS INV 12/29 20,000.00
4450-01							57525001	09-30-76 0057	09-30-76 630.60
4450-02							07367	03-14-77 0057	03-21-77 132.70
4598 - 07-13-76	720	200	208	NAV	WAB	06-26-76	57723	07-11-76 525214	09-29-78 02-02-79 10% COMPLT 1,500.00
4598-01							07057	02-15-79 525214	04-12-79 350.00
4687 - 08-16-76	660	021	117	OFFICE MODIFICATIONS	WAB	06-16-76	57526	10-14-76 0085	11-17-76 01-17-77 09-16-77 RALPH PRODUCTS INV 12/29 6,555.66
4687-01							07195	02-16-77 0085	02-10-77 19,561.46
4687-02							07193001	04-13-77 0085	04-13-77 -
4719 - 06-19-76	853	025	113A	SWEEP/PROOF LOUTH	WAB	09-26-76	07666	09-14-76 560432	09-26-78 11-01-78 05-24-79 1,900.00
4719-01							57218	09-14-76 560432	09-26-78 3,200.00
4816 - 06-27-76	563	023	E330	WEAT. SYST	WAB	02-06-78	57560	05-05-76 2372	07-08-78 MAT 051579 13,574.04
4816-01							575600001	06-23-76 2372	07-08-78 COB 4 90.00
4816-02							57560002	06-05-76 2372	08-21-78 1,413.60
4816-03							07564	01-09-79 2372	01-09-79 269.99
4816-04							075640001	05-26-79 2372	05-26-79 40.35
4943 - 11-01-76	742	005	005	LADDER TRAIL. WILLS	JLW	01-24-77	67426	09-14-77 2366	04-19-78 09-26-78 950Z/5 11,275.26
4943-01							57514	05-21-78 2366	04-24-78 6,013.50

ATTACHMENT B

SAMPLE OPERATOR INSTRUCTIONS

OPERATING PROCEDURES - WRSFOG1, WRSMR1

PRINTING WRSFOG1 - WORK REQUESTS IN DESIGN
PRINTING WRSMR1 - SUMMARY OF WORK REQUESTS IN DESIGN

1. Insert diskettes in the following manner:

Program #2 disk in Drive #1
WRSDATA disk in Drive #2
WRSWORK1 disk in Drive #3
WRSWORK4 disk in Drive #4.

2. Key in WRSFOG1 and depress the Return Key.

3. Q1 will display on the screen:

'ENTER C FOR CONT FORMS, S FOR 1 PAGE'

Key in "C" and depress the Return Key if you have continuous forms in the printer.

Key in "S" and depress the Return Key if you are using single pages in the printer.

4. Q1 will now display:

'ENTER R FOR A RANGE, A FOR ALL RECORDS'

Key in "A" if you wish to print all work requests in design and depress the Return Key. Proceed to step 5.

Key in "R" if you wish to print only a specific range of work requests in design and depress the Return Key. If you select this option, the Q1 will display on the screen:

'ENTER BEGINNING WRCN DESIRED'

Key in the first work request control number you wish to see printed and depress the Return Key. Q1 will then display on the screen:

'ENTER ENDING WRCN'

Key in the last work request control number you wish to see printed and depress the Return Key.

If you have entered an invalid range of WRCN's, the Q1 will display an error message on the screen. Depress the Return Key and go back to the beginning of step 4.

5. Q1 will now begin selection of records from the WRSDATA that meet the above specified conditions. Selected records are then copied to a work area on disk WRSWCRK1. When the selection is complete, the Q1 will print the I/O statistics.

6. Q1 will now sort the selected records into project coordinator sequence and print the first report.
7. Following the WRSFOG2 report, the WRSMR1 will automatically print (the report is only one page).
8. When the report is completed, the Q1 will display on the screen:
'Q1/LITE AT YOUR SERVICE'

RESTARTING:

If the paper jams or the ribbon breaks while the report is printing, do the following:

1. Hit the red reset button on the side of the machine.
2. Pop out all disks from the drives.
3. Turn the machine off.
4. Re-align the paper or replace the ribbon.
5. Key in WRSFOG2 and depress the Return Key.
6. The report should begin printing immediately, followed by WRSMR1.

If a problem occurs before the report has printed, you must rerun the job starting with step 1.

SAMPLE 2
A Typical Housekeeping Proc

OPERATING PROCEDURES - WRSTFR

TRANSFERRING COMPLETED OR CANCELLED WORK REQUESTS FROM THE ACTIVE FILE (WRSDATA) TO THE INACTIVE FILE (WRSHIST)

1. Execute backup procedures for WRSDATA and WRSHIST.

2. Insert the disks in the following manner:

Program #1 in Drive #1
WRSDATA in Drive #2
WRSHIST1 in Drive #3
WRSWORK3 in Drive #4

3. Key in WRSTFR and depress the Return Key.

4. Q1 will display on the screen:

'ENTER C FOR CONT FORMS, S FOR 1 PAGE'

If you have continuous forms in the printer, key in "C" and depress the Return Key.

If you have single page forms in the printer, key in "S" and depress the Return Key.

5. Q1 will now display on the screen:

'REMOVE PROGRAM DISK - INSERT WRSHIST2
HIT RETURN WHEN DISK IS READY'

Operator must replace the program disk with WRSHIST2 in Drive #1 and then depress the Return Key.

Q1 will now begin transferring records. The total process will take about 20 minutes, so be patient.

6. When all records have been transferred, Q1 will print out all I/O statistics and then display on the screen:

'YOU MUST REMOVE THE WRSDATA DISK
AND INSERT THE PROGRAM DISK #1
--ALSO--
HIT RETURN TO SORT WRSHIST1
YOU MUST SORT WRSHIST2 UPON COMPLETION
OF SORTING THE WRSHIST1 FILE'

The operator can remove the WRSDATA and insert the Program #1 disk and depress the Return Key to sort the WRSHIST1 file.

Upon completion of the sort, the operator must now type in "SORT WRSHIST2 WRSWORKT" to sort the change order file.

Upon the completion of the second sort, both history files must be removed from the drives.

7. Remove all disks from all drives.
8. Execute backup procedures for WRSDATA and WRSHIST using two different backups from those in step #1.

Upon completion the Q1 will display on the screen:

'Q1/LITE AT YOUR SERVICE'

A new Work Request Number Log should be printed for both the active (WRSDATA) and the inactive (WRSHIST) files, according to the procedure for running the log.